

MANAGE FIREWALL SERVICE

MFS / Annual rental plans

Expert firewall management

A clear starting point for small businesses without a dedicated firewall: establish basic network-boundary protection with annual equipment rental and management.

Equipment models, basic usage rights, management scope and service hours are confirmed in the formal quotation and contract. Advanced plan amounts are proposed prices.

Each plan includes the rental of 1 physical firewall and agreed management for 1 site. The model, rule complexity and access arrangements must be checked first.

Within the selected plan's agreed firewall-management scope and service hours

12 months paid annually in one payment. Monthly figures are equivalents only; monthly payment is not available.

MFS ESSENTIAL

Routine maintenance

Entry annual price

HK\$

850

/ month equivalent

Annual payment

HK\$10,200

Remote support

Unlimited requests and hours

- Device health and version-status checks
- Firewall configuration backups and maintenance records
- Review of available logs and risk notices
- Monthly work summary and action list

Routine checks are the focus. Major changes are quoted separately.

MFS BUSINESS

Rules and VPN management

Proposed price · confirmed in the formal plan

HK\$

1,280

/ month equivalent

Annual payment

HK\$15,360

Remote support

Unlimited requests and hours

- Includes the routine maintenance plan
- Firewall rule changes based on approved requirements
- Existing VPN maintenance within the agreed scope
- Alert follow-up and minor changes during agreed service hours

For a single site with routine configuration changes.

MFS ADVANCED

Advanced policy management

Proposed price · confirmed in the formal plan

HK\$

2,480

/ month equivalent

Annual payment

HK\$29,760

Remote support

Unlimited requests and hours

- Includes the rules and VPN management plan
- Review of firewall access and segmentation rules
- Connectivity troubleshooting and relevant log analysis
- Maintenance-window and policy-improvement planning

More in-depth management. Additional equipment is quoted separately.

Compare rental and management scope

Compare rental and management scope	MFS ESSENTIAL	MFS BUSINESS	MFS ADVANCED
Management basis	1 firewall / 1 site	1 firewall / 1 site	1 firewall / 1 site
Remote support	Unlimited requests and work hours within the contract scope and service hours	Unlimited requests and work hours within the contract scope and service hours	Unlimited requests and work hours within the contract scope and service hours
First standard on-site installation	Included, up to 4 hours	Included, up to 4 hours	Included, up to 4 hours
Health, versions and configuration backups	Monthly routine checks	Monthly routine checks	Monthly routine checks
Work summary and action list	Monthly	Monthly	Monthly
Alerts and risk notices	Reviewed during routine checks	Follow-up during agreed hours	Follow-up during agreed hours
Firewall rule changes	Simple maintenance of existing settings	Changes based on approved requirements	Includes more complex access policies
Existing VPN maintenance	Quoted separately	Within the agreed scope	Within the agreed scope
Segmentation rules and connectivity analysis	Quoted separately	Quoted separately	Within the agreed scope
Basic usage rights and additional subscriptions	Contract-listed basic rights included; extra subscriptions quoted separately	Contract-listed basic rights included; extra subscriptions quoted separately	Contract-listed basic rights included; extra subscriptions quoted separately
Rental equipment	Contract-specified equipment included; not a purchase	Contract-specified equipment included; not a purchase	Contract-specified equipment included; not a purchase
12-month annual payment	HK\$10,200 paid annually in one payment	HK\$15,360 paid annually in one payment	HK\$29,760 paid annually in one payment
Vendor support lifecycle and replacement	At security-support end (EOL/EOS), equivalent replacement and standard configuration migration follow the valid contract	At security-support end (EOL/EOS), equivalent replacement and standard configuration migration follow the valid contract	At security-support end (EOL/EOS), equivalent replacement and standard configuration migration follow the valid contract

These prices cover MFS equipment rental and firewall management. MSS endpoint, account and other management services are quoted separately.

Equipment models, basic usage rights, management scope and service hours are confirmed in the formal quotation and contract. Advanced plan amounts are proposed prices.

Illustrative first-year payment

These annual equipment rental and management fees are paid in one payment. The first standard on-site installation and initial configuration (up to 4 hours) are included. Remote requests and work hours are unlimited within the contract scope and service hours. Extra cabling, major migrations, upgrades, subscriptions and out-of-scope work are charged separately.

MFS ESSENTIAL	MFS BUSINESS	MFS ADVANCED
HK\$10,200	HK\$15,360	HK\$29,760
Entry annual price	Proposed price · confirmed in the formal plan	Proposed price · confirmed in the formal plan

First-year payment = the 12-month equipment rental and management fee. Includes the first standard on-site installation and initial configuration (up to 4 hours), plus unlimited remote requests and work hours within the contract scope and service hours. Additional subscriptions and confirmed out-of-scope work are charged separately.

12 months paid annually in one payment. Monthly figures are equivalents only; monthly payment is not available.

Rental equipment, not a purchase. The equipment belongs to GDMME; renew the rental or return it at expiry. Detailed contract terms are agreed separately.

Necessary basic software usage rights listed in the contract are included. Additional security-intelligence and commercial subscriptions are quoted separately; not all vendor subscriptions are included.

When contract-specified rental equipment reaches the manufacturer's security-support end date (EOL/EOS), equivalent replacement is arranged according to the vendor lifecycle and contract. Standard configuration migration is included within the agreed scope of the valid rental contract. Specification upgrades and major changes are quoted separately.

First on-site installation and work outside the scope

First standard on-site installation and configuration

Included

First standard on-site installation included · up to 4 hours

The first standard on-site installation and initial configuration are included, up to 4 hours. Check compatibility, access, settings and backups; complete standard deployment and handover records within the contract scope. Extra cabling, complex or major migrations, new scope and upgrades are quoted separately.

Work outside the agreed scope

HK\$600

per hour

Proposed price · confirmed in the formal plan

Proposed rate for work outside the agreed scope, billed in 30-minute units after fees are confirmed. Remote firewall work within the contract scope and service hours is not charged by request count or work hours.

Rental conditions and service hours

Proposed service hours

Monday-Friday, 10:00-18:00 Hong Kong time, excluding public holidays. These are proposed service hours; response SLAs are not yet confirmed.

- 1 Remote work on the contracted firewall is unlimited in request count and work hours within the selected plan's agreed scope and service hours. Work follows agreed priorities and maintenance windows.
- 2 Unlimited remote requests and work hours do not expand the plan scope or mean 24-hour service or immediate response. Confirm fees for out-of-scope work first; agree renewal, cancellation, equipment return and response times separately.
- 3 Firmware upgrades require an agreed maintenance window and checks of licences, compatibility and rollback arrangements. Remote work within the agreed scope and service hours is included.
- 4 First standard on-site installation and initial configuration are included, up to 4 hours. Later on-site visits, extra cabling or equipment, additional subscriptions, HA pairs, multiple sites, major changes, endpoints / EDR, round-the-clock service and incident response are quoted separately.
- 5 The service covers the agreed firewall only. Alert follow-up depends on available logs and service hours; it does not represent continuous monitoring or any security guarantee.
- 6 12 months are paid annually in one payment; monthly figures are equivalents only and monthly payment is not available. Rented equipment belongs to GDMME and is not purchased. Renew or return it at expiry; detailed contract terms are agreed separately.
- 7 When contract-specified rental equipment reaches the manufacturer's security-support end date (EOL/EOS), equivalent replacement is arranged according to the vendor lifecycle and contract. Standard configuration migration is included within the agreed scope of the valid rental contract. Specification upgrades and major changes are quoted separately.

Start at the network boundary. Expand as needed.

Help small businesses establish sustainable protection first, then add endpoint protection and broader management according to their needs.

MFS network boundary

Start with 1 rented firewall and agreed management for 1 site, with configuration, version and risk-follow-up records.

Huorong Enterprise endpoints

Add computer endpoint protection as needed, confirming licences, central management, endpoint deployment and follow-up arrangements.

Broader MSS management

Agree additional management tasks and responsibilities for accounts, data, backups and other business needs.

The annual entry package equivalent to HK\$850 per month does not include Huorong Enterprise. Huorong licences, central management, endpoint deployment and management services are quoted separately. Feature compatibility and scope must be confirmed first.